
INDEX

Research Papers:

A Study on Service Quality Dimensions and Customer Satisfaction in Indian Banking Sector	01
Ratish C Gupta, Dr Manish Mittal, Shruti Agrawal	
Does Momentum Combined with High Book-to-Market Strategy Offer Better Returns to Small Investors in India	10
Navdeep Aggarwal	
An Empirical Study on Financial Literacy Level of Salaried Females in Delhi	19
Jyoti Gupta, Dr. Manish Madan	
Examination of Customer Perception on Quality of Banking Services: Evidence from Private Sector Banks and Public Sector Banks	26
Dr. Nilanjan Ray	
Stakeholders perceptions regarding partial disclosure of Corporate Social Responsibility Disclosure in India: An Empirical Study	34
Dr. Meenu Maheshwari, Dr. Ashok Kumar Gupta, Puja Kaura	
Event Study on Stock Prices of Maruti Suzuki India Limited – A Case Study on Launch of Celerio	40
Dr. Swaranjeet Arora, Ms. Khushboo Makwana, Ms. Anuradha Pathak	
'SMART' Pedagogy to manage invasion of Smartphones in m-campus	47
Dr. Bharti Pandya, Dr. Kavita Shah	
An Examination of the Relationship between Economic Criteria Evaluating the Performance and Delay- amount in Releasing Annual Financial Reports of Listed Companies in Tehran Stock Exchange	56
Masoumeh Oraki, Alireza Zamanpoor	
The Relationship between Economic Indicators to Evaluate Performance and Profit Forecasts at Companies in Tehran Stock Exchange	66
Zynab oraki, Alireza Zamanpour	
The Impact of Firm Size on Relationship between Tax and Capital Structure of the Listed Companies in Tehran Stock Exchange	74
Fatemeh Sheykhyi Solimani, Alireza Zamanpour	
Financial Literacy Among Women in India: A Review	82
Dr.Garima Baluja	
Cochin Special Economic Zone: An Analysis of Export Performance	89
Babita	

INDEX

Market Timing Abilities of Selected Indian Mutual Fund Managers	94
Samreen Akhtar, Valeed Ahmad Ansari	
A Study of Impact of Demographic Variables on Quality of Work Life among Employees of Service Sector	103
Dr. Barkha Gupta	
<i>Article Section:</i>	
Co-evolution of Buyers and Sellers in Business Markets	113
Shyam S. Lodha, Gene F. Brady	
Economic Update	119
Global & Indian	
Stats Window	123
Corporate Snapshot:	135
India & Global	